

Social Prescribing Link Worker

Overview of the role

Indictive Salary AfC 5

Max reimbursable amount over 12 months (with on cost) - £35389

Link workers give people time and focus on what matters to the person as identified through personalised care and support planning. They connect people to community groups and agencies for practical and emotional support. Social prescribing complements other approaches such as 'active signposting'. Link workers typically work with people over 6-12 contacts (including phone calls and meetings) over a three-month period with a typical caseload of up to 250 people, depending on the complexity of people's needs and the maturity of the social prescribing scheme.

Funding

From April 2020, this role will be reimbursed at 100% of actual salary plus defined on-costs, up to the maximum reimbursable amount of £35389 over 12 months.

Training/Development

- Link workers will require NVQ Level 3, Advanced level or equivalent or working towards Accredited NHSE/I e-Learning for Healthcare platform training modules 1- 6.
- Ongoing development to support role
Regular access to 'clinical supervision'.

Activities Undertaken

- Providing personalised support to individuals, their families and carers to take control of their wellbeing, live independently and improve their health outcomes
- Developing trusting relationships by giving people time and focusing on 'what matters to them' Taking a holistic approach, based on the person's priorities, and the wider determinants of health Co-producing and supporting delivery of a simple personalised care and support plan to improve health and wellbeing
- Introducing or reconnecting people to community groups and services
- Evaluating the individual impact of a person's wellness progress

Skills and Competencies

- Listening and communication skills
Empathy
- Emotional resilience
- Work in a person-centered, non-judgmental way across whole, diverse communities
- Collaborative working
- Work from an asset-based approach
- Motivational coaching and interview skill
- Data collection and monitoring skills to assess impact

Further competencies will emerge as the role is developed and embedded in primary care.

<ul style="list-style-type: none"> Recording referrals within GP clinical systems using the national SNOMED social prescribing codes Drawing on and increasing the strengths and capacities of local communities, enabling local VCSE organisations and community groups to receive social prescribing referrals. 	
<p>Supervision</p> <ul style="list-style-type: none"> PCN to identify a first point of contact for general advice and support and a GP to provide supervision (amount not defined) Lots of independent provider training and eLearning available. 	<p>Educator Providers</p>
<p>Job Description</p> <p>NHSE/I National have developed JD's and recruitment packs - Awaiting approval via BMA and Gateway process.</p>	<p>Case Studies</p>
<p>Additional Resources</p> <p>https://www.england.nhs.uk/publication/social-prescribing-link-workers/</p> <p>https://www.england.nhs.uk/publication/social-prescribing-and-community-based-support-summary-guide/</p> <p>https://www.england.nhs.uk/personalisedcare/social-prescribing/faqs/</p> <p>https://www.nalw.org.uk/</p> <p>https://www.e-lfh.org.uk/programmes/social-prescribing/</p> <p>https://www.england.nhs.uk/publication/social-prescribing-link-worker-welcome-pack/</p> <p>https://www.england.nhs.uk/publication/universal-personalised-care-implementing-the-comprehensive-model-easy-read/</p> <p>https://www.rsph.org.uk/our-work/resources/ahp-social-prescribing-frameworks.html</p>	

<https://www.gov.uk/government/news/social-prescribing-new-national-academy-set-up>